

# Solo Schoolwear Returns Form

## Returns/Exchanges Policy

Solo Schoolwear accepts products returns or exchanges within 21days of purchase for regularly priced products. **We do not accept returns or exchanges on sale or clearance items.** The returned or exchanged product must be unused and returned in the original manufactures packaging.

It is your responsibility to ensure the goods reach us safely.

Please fill out the form in full so that we can process your order as quickly as possible.

1.Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Contact Phone no. \_\_\_\_\_ Email \_\_\_\_\_

2.Please detail what you are returning/exchanging, and why you are doing so (using the codes below)

Code	Qty	Product Description	Colour	Size

Exchange For

Qty	Product description	Colour	Size

Reason Codes.

A. Too small

B. Too large

C. Defective/Faulty Require returns no. Contact shop before returning (Please describe) \_\_\_\_\_

D. Wrong Item Shipped.

E. Other (Please Describe). \_\_\_\_\_

3. Place this form with the goods in the box and return to "Returns and Exchanges", Solo Schoolwear, 52 Bracken Road, Sandyford Business Park, Sandyford, Dublin 18, Ireland.

4. Shipping notes.

a. On exchange you will be charged (or credited, as applicable) any difference in price, plus shipping to send the new item out.

b. If we have made an error in the original shipping you will not be charged additional shipping.

c. If you have any questions or concern please call us at +353 1 2935965 or Email [info@soloschoolwear.ie](mailto:info@soloschoolwear.ie)

Also: Please include a copy of your original invoice with the goods.

If you receive goods damaged in shipping please contact us immediately.